zimbra®

Zimbra Collaboration

Open Source Messaging and Collaboration

What Is Zimbra Collaboration?

Zimbra Collaboration is an open source messaging and collaboration solution, trusted by more than 5,000 companies and public sector customers, and over 100 million end users, in over 140 countries. Zimbra includes complete email, address book, calendar, file-sharing and tasks, and can be accessed from the Zimbra Web client, MS Outlook, Mozilla Thunderbird and other standards-based email clients and mobile devices. You can deploy Zimbra as a traditional binary install on Linux or through one of our many Zimbra hosting providers.

Key Benefits

Complete Email and Collaboration Solution with High Availability

Zimbra offers sophisticated email, calendaring and collaboration features, but is less complex to deploy/manage and is as much as 50% less expensive than Microsoft Exchange. Zimbra's ability to offer varying class of services for different users is especially attractive to large and diverse companies and organizations. Zimbra enables high availability through support for virtualization, and online backup and restore, including at the individual mailbox level.

Superior End-User Experience

By providing a rich, consistent user experience on all major platforms (Windows, Mac, Linux)—online through a Web browser (Firefox, Chrome, Internet Explorer, Safari) and via MS Outlook, Thunderbird and other desktop clients—Zimbra increases end-user satisfaction and reduces support costs and user training needs. The streamlined browser interface provides natural conversation; enables rich compose, cut and paste; and provides sophisticated and easy-to-customize filters. Users can easily manage and search large inboxes of email and voicemail messages, multiple calendars, contacts and task lists.

Simplified and Integrated Unified Communications

IT administrators can easily connect Zimbra to a unified communications solution to provide integrated click-to-call, voicemail, chat and presence for users. Zimbra includes out-of-the-box integration for Cisco and Mitel, with support for other unified communications solutions through an open API.

KEY BENEFITS

- **Open source messaging and collaboration solution including full-featured email, calendar, address book, file-sharing and tasks**

- **Up to 50% less than Microsoft Exchange, due to savings on licensing, hardware and operations**

- **Rich and consistent Web and offline experience across multiple platforms**

- **Powerful search capabilities and support for very large mailboxes**

- **Simple and powerful Web-based or CLI administration**

- **Support for mobile devices (tablets and smartphones), including policy management**

- **Full synching with Microsoft Outlook**

- **S/MIME for email encryption and digital signatures, and support for Department of Defense Common Access Card (CAC)**

Reduced Administration and Maintenance

Zimbra has an easy-to-use Web-based administration console enabling IT administrators to securely access the application anywhere, anytime. Through the console, administrators can easily manage access and policies for a diverse set of users in a large organization. Zimbra also empowers end users through end-user self-service administration, reducing IT administration and support overhead and increasing end-user satisfaction.

Zimbra also supports both hierarchical storage management and multitenancy. Hierarchical storage management optimizes storage costs through tiered storage. Multitenancy enables service providers to cost-effectively support multiple businesses in a hosted environment.

Key Features

Advanced Web Client

- Rich browser-based interface with application features such as drag and drop, tagging and conversation views
- Ability to send and receive authenticated and encrypted email messages
- Comprehensive search-based inbox; ability to search within attachments; saved search folders
- Innovative calendar wizard that finds the optimal time and place for large meetings within seconds
- Effective sharing and collaboration with peers, including inboxes, contacts, calendars and tasks
- Robust enterprise calendars with shared free and busy times; interoperable with MS Exchange
- Innovative "hub" of communications that integrates third-party services as mashups or application tabs

Web-Based Administration

- Real-time mailbox backup and restore; native hierarchical storage management
- Cross-mailbox discovery and archiving for regulatory compliance
- Integrated antispam, antivirus and directory services (LDAP, Active Directory)
- Open Web service APIs and REST interfaces

Integrated Unified Communications

- Out-of-the-box integration with Cisco and Mitel for click-to-call, visual voicemail, call record history, presence and instant messaging
- Support through the Zimbra SDK for extending Zimbra to work with other third-party unified communications solutions such as eZuce

KEY BENEFITS

- **Hierarchical storage management allows cost savings while deploying large user mailboxes**

- **Out-of-the-box integration with Cisco and Mitel voicemail and unified communications**

- **Extensibility with Zimlets for connecting to other applications and services**

- **Support for virtualization on KVM and vSphere**

- **Built on leading open source components such as OpenLDAP, Jetty, MySQL, NGINX, Postfix and Apache Lucene, and runs on Red Hat Enterprise Linux, Ubuntu and other Linux distros**

- **Flexible deployment choice between a traditional install on Linux or via a Zimbra SaaS provider**

Zimbra Collaboration

Flexible Deployment Options

Dedicated or Multitenant

- Full support for multitenancy and delegated administration for hosting and service providers
- Role-based delegated administration for creating domain settings or limited administration settings per account
- Customizable Web client experience
- Management of end-user features, quotas and storage policies via the Class-of-Service feature

Server or SaaS

- Option to deploy Zimbra Collaboration as a traditional binary install on Linux or via a Zimbra SaaS partner

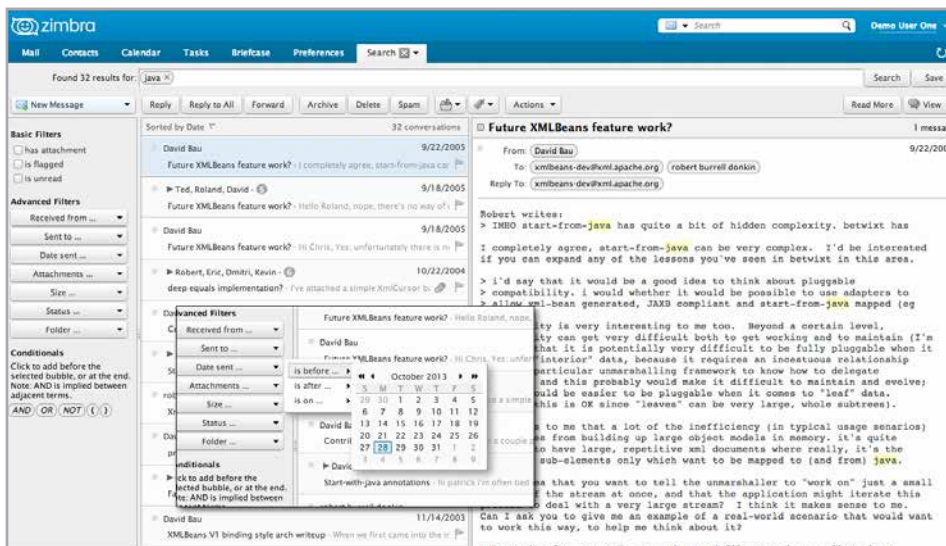## Support for Other Desktop Email Clients

- Messaging Application Programming Interface (MAPI) synchronization to MS Outlook 2013/2010/2007/2003 with full delegate, offline access and support for S/MIME
- Support for all POP3, IMAP4, Calendaring Extensions to Web Distributed Authoring and Versioning (CalDAV), and vCard Extensions to Web Distributed Authoring and Versioning (CardDAV) clients
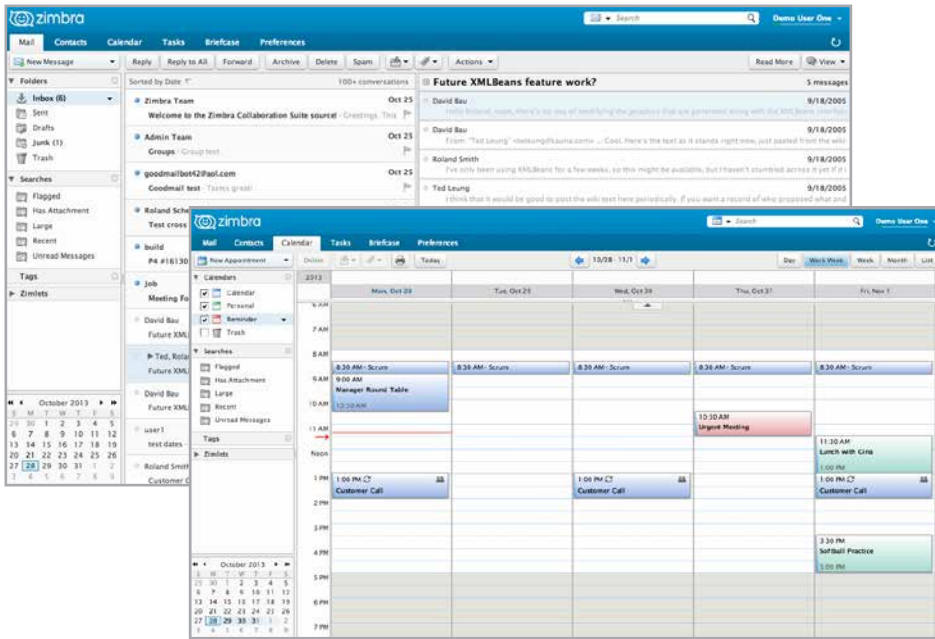
Mobile Access

- Synchronization with iOS, Android, BlackBerry and Windows smartphones and tablets
- Ability to set mobile security policies including device wipe, PINs and device-management features on user accounts
- Rich browser-based experience on any smartphone or tablet

"Zimbra is the perfect collaboration platform for the cloud: a proven, scalable, cost-effective solution, Zimbra has simplified our IT and significantly improved the productivity of our users."

Joe Trifoglio, CIO, ZipRealty

> *"By implementing Zimbra, we deliver world-class communication services to our employees, while achieving cost savings that we can reinvest in patient care and medical equipment."*
>
> Kevin Soukup, Senior System Administrator, Monroe Clinic

About Zimbra

Zimbra is trusted by more than 5,000 companies, including global brands such as NTT Communications, Comcast, Dell, Cadbury, Investec, Rackspace, Red Hat, VMware, H&R Block and Vodafone. With its vibrant open source community and worldwide partner network, Zimbra is the third largest collaboration provider in the world. Zimbra is privately held with corporate headquarters in Frisco, Texas and offices in San Mateo, California; London; Singapore; Tokyo and Pune, India. For more information, visit Zimbra.com or connect with us on Twitter, Facebook and LinkedIn.